

# Version4 - Bug #7209

## newgocev4 (User-Modify)

01/30/2019 11:35 AM - Wittie Manansala

<b>Status:</b>	Closed	<b>Start date:</b>	01/31/2019
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Alexander Jim Abenoja	<b>% Done:</b>	100%
<b>Category:</b>	Bugs	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			

### Description

Team,

Please check we're unable to modify specific User using Drop Down Modify button:

Telephony Users management

Home > Telephony > Users

Users

Show 10 entries Search:

User ID	Full Name	User Group	Status	Action
admin	Admin	ADMIN	Active	Choose action
agent002	Agent 002	AGENTS	Active	Choose action

- Choose action
- Modify
- Agent Log - Agent Log
- Agent Log - Outbound
- Agent Log - Inbound
- Emergency Logout
- Delete

Even agent002 is choose admin settings still showing up

MENU

Dashboard

Telephony

Settings

Call Reports

Administration

Contacts

Events

Messages

Notifications

Tasks

Credits

MODIFY USER: admin

Basic Settings

Advance Settings

Full Name: Admin

Email: Email

User Group: ADMIN - GOAUTODIAL ADMINISTRATORS

Status: Active

User Level: 9

Phone Login: 9757742680

Voicemail: --- NONE ---

Change password: No

Thanks

## History

### #1 - 01/31/2019 12:20 PM - Tristan Kendrick Biscocho

- File userbug.jpg added

clicking the agent ID will also return an error where the user and phone extension is blank.

userbug.jpg

### #2 - 01/31/2019 07:35 PM - Demian Lizandro Biscocho

- File Screenshot\_20190201\_083024.png added

- File Screenshot\_20190201\_083101.png added

Incorrect "data-user" parameter:

```
<a class="edit-T_user" href="#" data-id="1354" data-user="goautodial" data-role="1">Modify</a>
```

The screenshot shows a web application interface for "Users management" with a breadcrumb "Home > Telephony > Users". The main content area is divided into "Users" and "Phones" sections. The "Users" section displays a table with columns: User ID, Full Name, User Group, Status, and Action. The table contains three rows: "admin" (ADMIN, Active), "agent002" (AGENTS, Active), and "goautodial" (ADMIN, Active). The "Action" column for "goautodial" shows a "Modify" button. The browser's developer tools on the right show the HTML structure, highlighting the "Modify" button with the following code: 

```
<a class="edit-T_user" href="#" data-id="1354" data-user="goautodial" data-role="1">Modify</a>
```

Correct:

```
<a class="edit-T_user" data-id="1354" data-user="agent002" data-role="1"><strong>agent002</strong></a>
```

The screenshot shows a web application interface for "Users management" with a breadcrumb "Home > Telephony > Users". The main content area is divided into "Users" and "Phones" sections. The "Users" section displays a table with columns: User ID, Full Name, User Group, Status, and Action. The table contains three rows: "admin" (ADMIN, Active), "agent002" (AGENTS, Active), and "goautodial" (ADMIN, Active). The "Action" column for "agent002" shows a "Modify" button. The browser's developer tools on the right show the HTML structure, highlighting the "Modify" button with the following code: 

```
<a class="edit-T_user" data-id="1354" data-user="agent002" data-role="1"><strong>agent002</strong></a>
```

**#3 - 02/01/2019 12:02 AM - Jackie Alfonso**

Hi Team,

Upon testing this is already working. once the modify is clicked it will re-direct on the basic settings of the chosen agent.

Thank you!

**#4 - 02/04/2019 10:24 AM - Demian Lizandro Biscocho**

- Status changed from New to Resolved

- % Done changed from 0 to 100

**#5 - 02/14/2019 05:57 AM - Demian Lizandro Biscocho**

- Status changed from Resolved to Closed

**Files**

---

agent02_a.png	33.8 KB	01/30/2019	Wittie Manansala
agent02_b.png	25.8 KB	01/30/2019	Wittie Manansala
userbug.jpg	214 KB	01/31/2019	Tristan Kendrick Biscocho
Screenshot_20190201_083024.png	110 KB	02/01/2019	Demian Lizandro Biscocho
Screenshot_20190201_083101.png	35.3 KB	02/01/2019	Demian Lizandro Biscocho