

## Version4 - Bug #6912

### goapiv2 bug issue (survey campaign page)

07/26/2018 02:35 PM - Lois Borce

<b>Status:</b>	In Progress	<b>Start date:</b>	07/26/2018
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	John Ezra Gois	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Description</b> unable to upload wav file, stuck in loading status			

### History

#### #1 - 07/26/2018 04:12 PM - Lois Borce

- File 1.png added
- File 2.png added
- File 3.png added
- File 4.png added

getting an error when uploading wav file

The screenshot displays the 'Campaign Wizard' interface for 'SURVEY PRESS 1'. The interface is divided into two main sections: '1. Campaign Information' and '2. Additional Information'. The 'Campaign Information' section is currently active and contains the following fields:

- Campaign Details:** SURVEY PRESS 1 (dropdown menu)
- Campaign ID:** 04317977 (text input with edit icon)
- Campaign Name:** lois camp 07272018 (text input)
- Carrier use for Campaign:** JGV2012221627 (dropdown menu)
- Number of Channels:** 1 (text input)

At the bottom of the form, there are 'Previous' and 'Next' buttons. The background shows a list of campaigns with columns for ID, Name, Type, and Status. The 'Lead Recycling' section is also visible on the right side of the interface.

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Telephony Campaign Management

Campaigns

1. Campaign Information  
Campaign Details

2. Additional Information  
Assign then Enter Account and Login Details

Upload WAV: hiccup iptv

Status	Action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action

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Telephony Campaign Management

Campaigns

1. Campaign Information  
Campaign Details

2. Additional Information

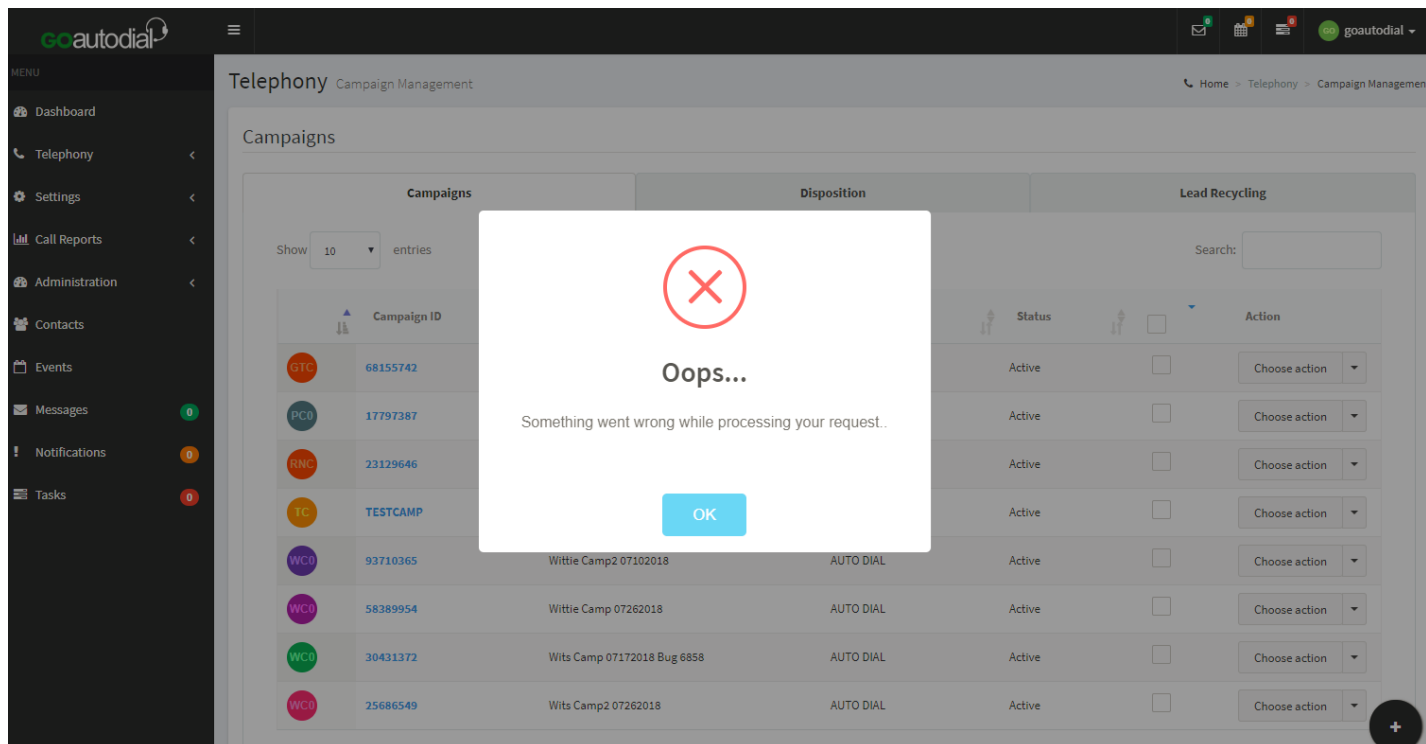
Upload WAV: hiccup iptv



**Proceed with saving campaign?**

This action cannot be undone.

Status	Action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action
Active	<input type="checkbox"/> Choose action



**#2 - 07/27/2018 01:30 AM - Wittie Manansala**

- Subject changed from goapiv2 bug issue (campaign page) to goapiv2 bug issue (survey campaign page)

**#3 - 07/27/2018 01:34 AM - Demian Lizandro Biscocho**

- Status changed from New to Feedback
- Assignee set to Tristan Kendrick Biscocho
- % Done changed from 0 to 100

Updates applied. Creating survey campaigns should be good to go. Please test and confirm.

**#4 - 07/27/2018 06:10 PM - Wittie Manansala**

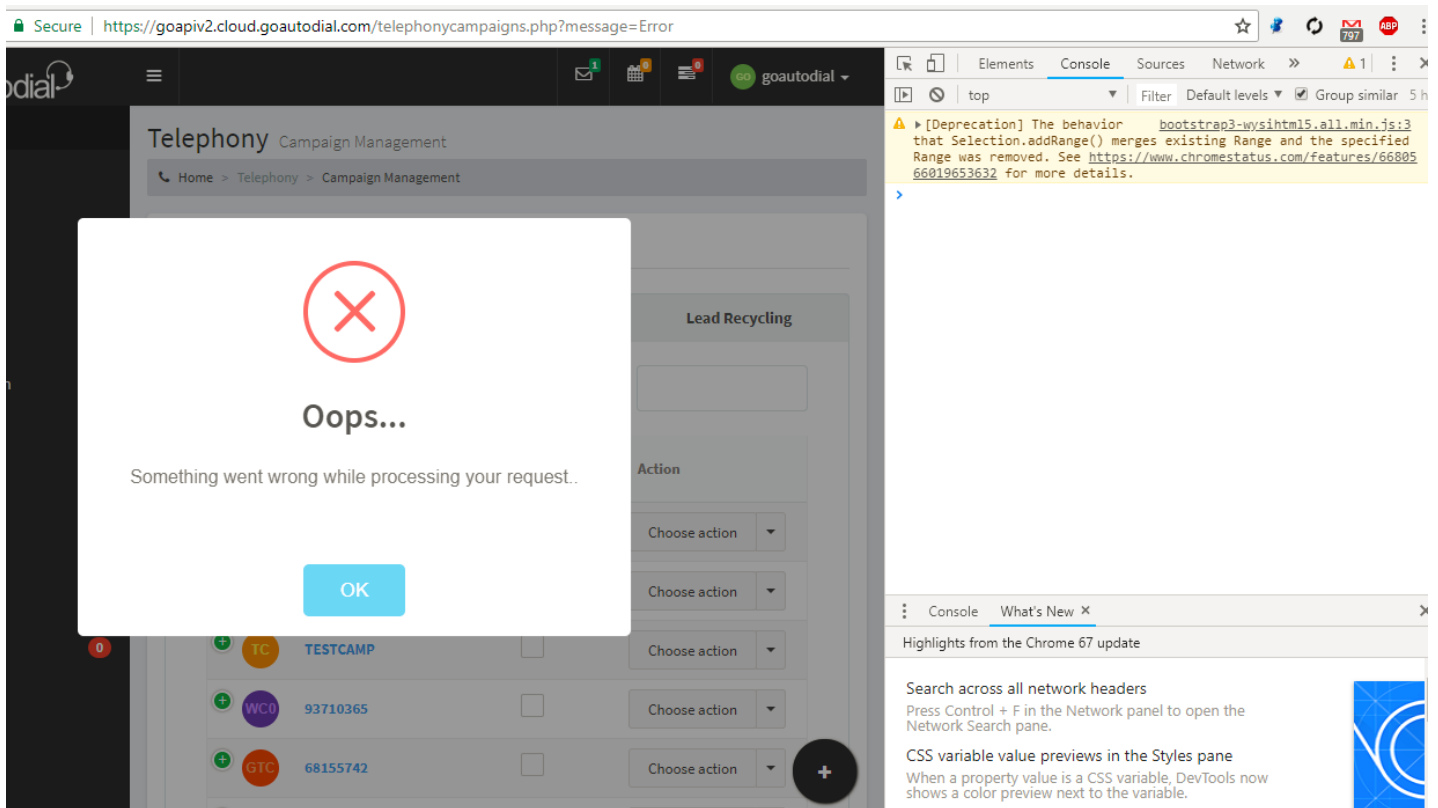
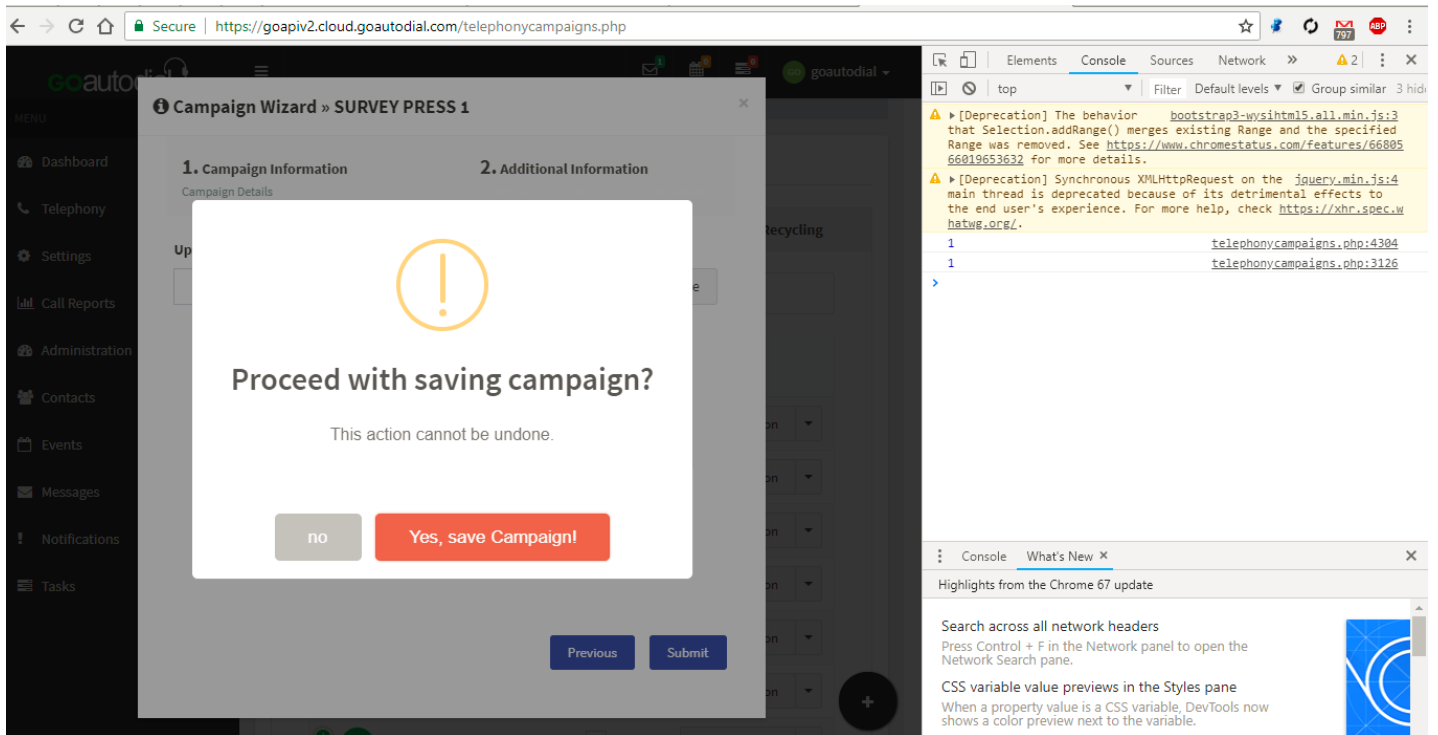
- File survey1.png added

- File survey2.png added

- Assignee changed from Tristan Kendrick Biscocho to Demian Lizandro Biscocho

Team,

Same issue di makapag-create ng survey campaign.



Thanks

#5 - 07/27/2018 10:23 PM - Wittie Manansala

- File upload\_survey1.png added

Team,

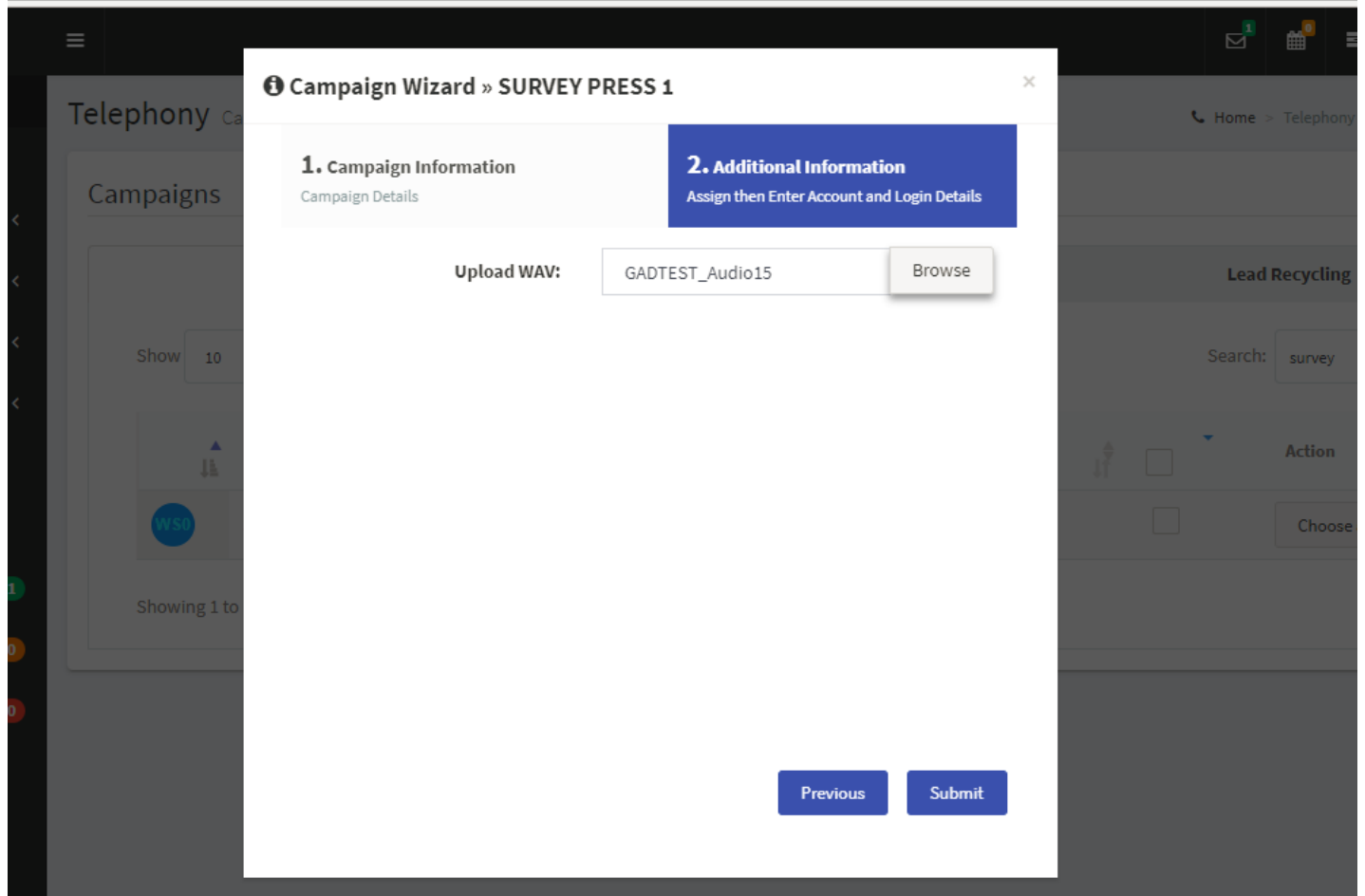
Nakakapag create na ng Survey Campaign.

Eto lang mga issues:

Survey Issues:

**Campaign Wizard 2nd step audio upload** - walang na-uupload na audio file:

<https://goapivz.cloud.goautodial.com/telephonycampaigns.php>



**Minimum Hopper Level** - ayaw mag-save

**Next Agent Call:** pag LONGEST WAITING TIME sinet mo nagiging RANDOM

**Answering Machine Message:** ayaw mag-save ng audio file na sinet

**WaitForSilence Options:** ayaw mag save pag ginawa mo blank

**Survey Not interested audio file:** [Audio Chooser] walang lumalabas ng audio files

**Survey Not interested status:** Not Interested lang ang nag-sasave na disposition. Pwde din gawin na lang textbox gaya ng Survey Third Status at Survey Fourth Status.

**Survey Third Audio File:** [Audio Chooser] walang lumalabas ng audio files

**Survey Fourth Audio File:** [Audio Chooser] walang lumalabas ng audio files

Thanks

**#6 - 01/15/2019 08:09 PM - Wittie Manansala**

Team,

Same issue.

Thanks

**#7 - 02/06/2019 08:44 AM - Levy Ryan Nolasco**

- Status changed from Feedback to In Progress

**#8 - 02/06/2019 08:58 AM - Levy Ryan Nolasco**

- Assignee changed from Demian Lizandro Biscocho to Alexander Jim Abenoja

**#9 - 02/19/2019 01:07 AM - Alexander Jim Abenoja**

- Assignee changed from Alexander Jim Abenoja to John Ezra Gois

**#10 - 03/27/2019 03:19 AM - John Ezra Gois**

- File survey\_ni\_status.png added

**Survey Not Interested Status** - Changed to textbox. Same format with Survey Third Status and Survey Fourth Status.

**#11 - 03/28/2019 06:26 AM - John Ezra Gois**

[Audio Chooser] for **Survey Not Interested Audio**, **Survey Third Audio** and **Survey Fourth Audio** should be able to display the audio files by now.

**#12 - 04/02/2019 02:36 AM - OP Chauhan**

Check folder permission or server IP

**Files**

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campaign bug.png	50.6 KB	07/26/2018	Lois Borce
1.png	71.5 KB	07/26/2018	Lois Borce
2.png	66.1 KB	07/26/2018	Lois Borce
3.png	72.8 KB	07/26/2018	Lois Borce
4.png	67.2 KB	07/26/2018	Lois Borce
survey1.png	88.2 KB	07/27/2018	Wittie Manansala
survey2.png	70.2 KB	07/27/2018	Wittie Manansala
upload_survey1.png	30.2 KB	07/28/2018	Wittie Manansala
survey_ni_status.png	43.6 KB	03/27/2019	John Ezra Gois