I am calling for Dr.--A--denist--B--’s office.

May I speak with --A--first\_name--B----A--last\_name--B--

Dr.--A--denist--B-- would like me up update you information. It will only take a few min. Good.

All calls are recorded for quality assurance.

The address i have on file is *--A--address1--B----A--address2--B----A--city--B----A--state--B----A--postal\_code--B--*

*O i see let me update that address to your current one. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

What is the best phone number to reach you at?

What is your email address?

Thank you for all of this.

I see that you have not been in to the office in over a year.  I would like to schedule you for a cleaning appointment.

We have between this date  \_\_\_\_\_\_\_\_\_\_\_\_\_ to  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ open would you like?          

*date & time           date & time*